



## China Mobile SIM Card User Guide

### Dear Customer,

Your 11 digits China mobile phone number is on a SIM card plastic holder. The SIM is ready to use with prepaid credit value stored .

### Features

As a user, you subscribed to the high-quality mobile network of China Mobile. You can make local calls, domestic long-distance calls and international calls (for the SIM cards issued from some cities). Meanwhile, you can receive all calls including international and long-distance calls. Other services available: SMS.

### How to Make Calls

When calling overseas from your country to your China cell phone number callers will need to dial international outgoing prefix and **86** followed by your China cell phone number. **86** is China country code.

- To make a call to a local fixed lines Chinese number

You need add the a city/area code to call fixed lines. China city/area code begins with 0.  
[www.china-mobile-phones.com/Area-code-China.html](http://www.china-mobile-phones.com/Area-code-China.html)

- To make a call to another Chinese mobile number

Some Chinese mobile numbers require the addition of a '0' at the beginning, others do not. If you make a call without the '0' and it does not connect, please add a '0'and dial again.

- To make an international call

Dial 00 followed by the country code (1 for the US/Canada), area code and phone number. If your number has no international call feature, you may buy IP call credit to make international calls. Please find rates at [www.china-mobile-phones.com/top-up-minutes.html](http://www.china-mobile-phones.com/top-up-minutes.html)

### Check Balance

You can check your balance at any time by sending an SMS with the text "ye" to the number 10086. In a moment you should receive an SMS reply with your pre-paid balance.

### Recharge Airtime

Buy more airtime credit from [our site](#) if you needed, we top up on your number remotely.



If you buy recharge vouchers from convenient shops in China:

Dial 13800138000, press 2 for English prompts; press 1 for recharge. Press 2 for balance. After input recharge PIN, please followed by # key

Recharge Voucher Name: *Sheng Zhou Xing from China Mobile*

### **Service Life**

If you do not recharge your account within the initial activity period of 3 months, your China prepaid SIM card will expire and all remaining airtime credit will be forfeit. The service life of your China prepaid SIM card and China mobile number may be extended indefinitely by recharging airtime. You can do online recharge too if you are in your home country. US\$19.00 recharging airtime extends 6 months service life.

Thank you for choosing [www.china-mobile-phones.com](http://www.china-mobile-phones.com)

**Tel: 021-51097153, 13916830892**

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### **Useful Links:**

- Airtime Top Up

<http://www.china-mobile-phones.com/top-up-minutes.html>

- If you are not able to send or receive emails, here is a solution.

<http://china-mobile-phones.com/SMTPworld>

- VPN Service

<http://china-mobile-phones.com/VPN>

- Low International Call Service

<http://www.china-mobile-phones.com/call-back.html>